

WARRANTY CARD - ROYAL RSU SKYLIGHTS

The company of Royal Europa with its legal seat in the city of Polkowice at ul. Royal 1, hereinafter referred to as the Guarantor, grants to Mr./Mrs./Company

a guarantee for the goods purchased on invoice no

from the company of



I. General principles

1. The Guarantor renders five year guarantee for the purchased skylight hereinafter referred to as the Product.
2. The territorial scope of the protection rendered by the hereby Warranty encompasses the territory of the Republic of Poland as well as other areas outside of the borders of the state. The execution of the provisions of the hereby warranty for the product located upon the premises of the Republic of Poland, as well as abroad are executed with the application of the provisions of the hereby Warranty Card.
3. The responsibility of the Guarantor for any faults of the product may not surpass the value of the purchased product. The Guarantor does not encumber any responsibility for any damages stemming from the fault of the product, such as the repair and/or fixing of any damage, loss of profit or any other.

II. Warranty conditions

1. The hereby Warranty is rendered for the benefit of the Purchaser for the period of 5 years from the moment of purchase of the product. The Purchaser is constituted by a natural person or by a legal entity, who is the owner of the product and who has not purchased the product in order for its further re-sale or assembly in connection to the conveyance and/or execution of entrepreneurship business activity.
2. The hereby Warranty encompasses ingredients of the product created as the result of the application of faulty materials or errors committed during manufacturing processes. In the occurrence of any manufacturing fault during the obligation of the Warranty period, the Guarantor is obliged for the free of charge supply into the location of the execution and/or completion of the sale, of products free from any faults (particular product elements/ingredients), to replace those which are faulty.
3. The hereby Guarantee does not encompass any faults stemming from:
 - a. Improper and/or incorrect storage and/or transport,
 - b. Loosing colour of particular ingredients/elements of the product, which are not visible during its standard exploitation, Change of colour and its loosing caused by the influence of the sun/acid rain/condensation/ salty chips as well as any other occurrences which could result in corrosion and/or changes of material substance/characteristics
 - c. Lack of observance or the principles of assembly instructions
 - d. Improper exploitation, maintenance and conservation of the product
 - e. Exploitation of elements manufactured by a different manufacturer
 - f. Influence of the occurrence of a "force majeure character"
4. The Guarantor reserves the right to withhold from the manufacturing of the system of various elements of the system as well as the right to its modification.
5. The Guarantor does not encumber any responsibility in the case in which the replaced element subject to the hereby guarantee shall differ in the shade of colour or degree of gloss from the prior and/or initially assembled elements.
6. In the case of determination of any fault of the system the Purchaser is obliged to inform the direct Seller in writing about such facts thus attaching a description of the type of spotted damage and/or fault, along with the provision of adequate picture documentation, a copy of the hereby Warranty card as well as the proof of purchase. The hereby Warranty card has to be filled in a legible and correct manner, signed by the Seller, Purchaser and the Contractor responsible for the carrying out of assembly.
7. The Guarantor reserves the right to execute inspection on site, in order to gather and collect additional information. Until the moment of approval of the fact of the correctness of the submitted complaint the Purchaser may not execute any repairs on the object being subject to the submitted complaint.
8. The Guarantor does not assemble the products within his own scope and does not offer guarantee subject to such title with regards the quality of assembly and does not encumber any responsibility for any damage created during the process of installation of the product. Lack of observance and adhering to the provisions of the hereby assembly instructions results in the hereby warranty becoming void

III. The Buyer is obliged to collect the below stipulated declaration from the entity who executes the assembly of the product:

Declaration of the entity responsible for the assembly of the product:

The entity responsible for the assembly of the given product, hereby referred to as the Contractor, declares that has got acquainted to the provisions of the instruction of the assembly of the product and declares that has executed assembly in accordance with instructions of the manufacturer.

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Signature and stamp of the Contractor

IV. The Guarantor will handle and process the submitted complaint within the period of 14 days from the moment of its reception. In the situation in which an additional assessment of the justifiability of the submitted complaint is required, the deadline of its processing may be extended to 21 days.

V. The hereby guarantee does not rule out, nor limit or suspend any entitlements of the Purchaser stemming from the incoherence of the goods with the provisions of the hereby Agreement.

VI. The Purchaser declares that has collected a complete, operational product which has been in a good condition and that the Purchaser has received and got acquainted to the provisions of the rendered warranty as well as with the provisions of the instructions manual of a skylight.

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Signature and stamp of the Seller

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Signature of the Owner/Purchaser